



A store receipt mixing eligible and everyday items

SHOPMART #2241 — DALLAS TX
08/12/2025 6:15 PM

ALLERGY RELIEF 24CT (loratadine)	\$12.49
POTATO CHIPS FAMILY	\$4.29
COLA 12-PACK	\$6.99
PAPER TOWELS 6PK	\$9.49
BIRTHDAY CARD	\$3.99
TOTAL CHARGED	\$37.25
VISA *****6411 APPROVED	

ONE ITEM COUNTS

× PARTIALLY ELIGIBLE

Only part of this qualifies — it must be corrected before it's paid.

WHY THIS FAILS

- 1 **Only the allergy medicine (\$12.49) is FSA-eligible.** OTC drugs like loratadine qualify (no Rx needed since 2020) — that one line is good.
- 2 **The chips, soda, paper towels, and card are everyday items** — not medical care, not eligible.
- 3 **The card was charged for the whole \$37.25.** If the full total is claimed, everything but the allergy medicine will be denied.

✓ WHAT TO SEND INSTEAD

This receipt is fine — you just claim the **right line**. Submit it for **\$12.49** (the allergy medicine), and highlight or circle that item. The itemized store receipt naming the product is exactly what's needed for OTC drugs.

SAMPLE — synthetic teaching exhibit; fictitious provider, patient & data. **Not a real record.**