



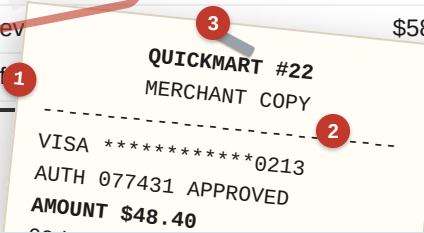
A card receipt stapled over a dental statement

Cedar Ridge Dental Care

Itemized Statement · 08/15/2025 · Patient: Morgan K. Sample

Date of service	Code	Description of service	Charge
08/07/2025	D1110	Prophylaxis (cleaning) — adult	\$112.00
08/07/2025	D0120	Periodic oral ev	\$58.00
08/07/2025	D0274	Bitewings — f	00
Patient responsibility			3.40

Paid in full — thank you.



× INSUFFICIENT

This document will be denied — send something else.

WHY THIS FAILS

- 1 The credit-card receipt is stapled on top of the statement, covering the **ADA/CDT descriptions and charges** underneath — a reviewer can't see which procedures were done or what they cost.
- 2 It also hides the **patient-responsibility total**, so more than one required element is unreadable in this image.
- 3 The statement underneath is **probably perfect** — the problem is placement. A **covered** element counts exactly the same as a missing one, and the claim gets denied for illegibility.

✓ WHAT TO SEND INSTEAD

Don't attach the receipt over the statement. Submit them as **two separate pages or photos**, or lay the small receipt in a **blank margin** so nothing overlaps. Scan or photograph flat so every line — date, procedure, provider, patient, and amount — is fully visible. The receipt is fine as proof of payment; it just can't sit on top of the details.

SAMPLE — synthetic teaching exhibit; fictitious provider, patient & data. **Not a real record.**