



A shipping-confirmation email instead of an itemized receipt

ClearView Optical

Your order has shipped! 📦

Hi Alex — good news, your order is on the way.

Order # CVO-88213

Order total 1 \$260.00

Ship to Alex R. Sample

Tracking 1Z 999 AA1 01 2345 6784

2 (no itemization — frames? lenses? case?) 3 (no prescription indicated)

Thanks for shopping with ClearView!

× INSUFFICIENT

This document will be denied — send something else.

WHY THIS FAILS

- 1 A shipping confirmation shows an order shipped and a total — not *what* the items were.
- 2 Nothing is **itemized**, so there's no way to confirm it's prescription eyewear (eligible) vs. accessories, a case, or a non-Rx pair (not eligible).
- 3 It's a **marketing/status email**, not the **order invoice**.

✓ WHAT TO SEND INSTEAD

Download the **itemized order detail / invoice** from your account (or the packing slip) that names the frames and **prescription** lenses, the date, and the amount paid.

SAMPLE — synthetic teaching exhibit; fictitious provider, patient & data. **Not a real record.**